

CHARLOTTE WENSLEY

CONTEMPORARY ABSTRACT ART

STUDIO SALES

FAQ'S



WWW.CHARLOTTEWENSLEY.COM.AU



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Studio 85
hello@charlottewensley.com.au
0431 837 697
www.charlottewensley.com.au

85 Annie Drive
Peregian beach
QLD 4573
AUSTRALIA

HOW TO BUY

ARTWORK ON GALLERY CONSIGNMENT

Please direct your enquiry to the relevant gallery, they'll be able to assist you with viewing the work, discuss their payment plans, options and terms and arrange shipping for you.

You may also be able to purchase direct and online from gallery websites.

ARTWORK AT STUDIO 85

Please contact me direct either via email, phone or text message to express your interest.

hello@charlottewensley.com.au
0431 837 697

We'll arrange a time and date for a studio visit so you can view preferred works.

If you're local to the Sunshine Coast/ Brisbane I'm happy to bring a selection of paintings to your home, obligation free, so you can try them in your space.

PAYMENT OPTIONS

IN STUDIO PURCHASES

Via Credit Card - Square / Stripe or cash.

Via Payment Plan - initial deposit 25%, 3 subsequent installments of 25% each to be invoiced separately.

EFT

An invoice will be sent to you via email with EFT payment details.

PAYPAL

A purchase link will be sent to you via email - includes a 4 installment payment option.

SHIPPING

Payment for the artwork, including shipping costs to your address, needs to be made in full prior to shipment. All shipments will be sent registered via Australia Post or a reputable courier company, which will require a signature on delivery.

FREE DELIVERY (LOCAL ONLY)

Paintings less than 70 cm x 70 cm via Australia Post.

In-person delivery for works over 71 cm x 71 cm to Sunshine Coast and Brisbane locations.

AUSTRALIA WIDE

Works less than 70 cm x 70 cm via Australia Post is free.

Works over 71 cm x 71 cm via courier at cost. Please request a shipping quote prior to purchase.

INTERNATIONAL

Work will be packed and shipped by specialist courier at cost. Please request a shipping quote prior to purchase. Additional insurance cover can be purchased at cost.

RETURNS & EXCHANGES

Fuss free returns and exchanges, provided the work is returned to me within 14 days, in it's original packaging and undamaged.

If the artwork arrives with you and appears damaged please contact me immediately on receipt, with images of the damage.

If, on receipt of the original piece, you don't love the artwork, please contact me to discuss exchange options, requests for which I will accommodate where possible, depending on the availability of another suitable artwork of the same or lesser value.

Return shipping is at customers expense.

STUDIO VISITS

My studio is open by appointment only - Monday to Saturday 10 am to 3 pm.

If you'd like to drop in for a visit during these times, please contact me to arrange a time or let me know your preferred day if you have a few options available to you.

Text message is the best way to get in touch, particularly if you're in the area and want to pop in the same day. If you're planning a visit well in advance, email is fine as I check these every morning.

On arrival at the studio please drive in through the gate and follow the lane, past the house, down to the studio where you'll find plenty of space to park and turnaround.

If you're interested in viewing particular artworks, please let me know so I can ensure they are to hand.

PH: 0431 837 697

Email: hello@charlottewensley.com.au

NOOSA OPEN STUDIOS

I participate in this annual Open Studios event, which runs for 10 days, usually around the beginning of October each year. You'll find me on The Beaches - Trail 2. Join my mailing list to stay in the loop with my opening days and times during the event, (no appointments needed during this time).

I look forward to welcoming you to my working studio for a chat about all things art and to share my current works in progress with you!

COMMISSIONS

My commission process is simple and contract free.

You let me know the size of work(s) you'd like and I'll provide you with a quote (includes framing and local delivery) and an approximate time frame to complete the work.

You select your preferred colours - based on my previous pieces, or we can work out a custom colour palette for you.

If feasible, I like to do a site visit to see the proposed location where the painting(s) will hang and to get a feel for the energy of the space and any environmental influences. This also gives us the opportunity to confirm your size and colour choices.

You leave me to paint!

You view the work once completed and decide if the piece is right for you.

If yes, we proceed with framing selection; if no, there's no obligation to purchase.

I'll organise delivery and send an invoice via email for payment by EFT or you can collect your commissioned work from the studio and pay on the day via credit card.

Please note: delivery does not include installation/hanging your artwork.

Please refer to the shipping guidelines on Page 2 for local, national and international delivery options for large works.

CUSTOM PRINTS ON CANVAS

Commissioning a custom printed artwork on canvas or paper for your space is simple and easy and a beautiful and affordable way to enjoy my art!

- select your preferred artwork from the Gallery page on my website,
- choose your preferred size,
- choose framing requirements (e.g. stretched canvas without a frame, float frame in white, black or natural oak or traditional glass framing for works on paper)
- provide a delivery address
- contact me via email for a quote.

My professional archival custom prints are made to order locally by Brightroom Photographic Art and can usually be dispatched within 7 working days.